

Clearing your browser cookies could help when you're experiencing issues with the PayPal website.

Here's how:

1. Open your Internet Explorer browser.
2. Click the "Tools" tab and select "Internet Options."
3. Click "Delete Cookies."
4. Click "OK" and then click "OK" again.
5. Restart your browser.

Internet Explorer 7, XP, or Vista:

1. Open your Internet Explorer browser.
2. Click the "Tools" tab and select "Internet Options."
3. Click "Settings" under Browsing history.
4. Click "View files."
5. Click "Edit" at the top of your browser and then "Select All."
6. Press "Delete" on your keyboard.
7. If you are asked, "Are you sure you want to delete the selected Cookies?" click "Yes."
8. Restart your browser.

Safari:

1. From the Safari menu, click "Preferences."
2. From the Security box, click "Bookmarks."
3. Click "Show Cookies."
4. From the Cookie box, click to choose a cookie, and click "Remove."

If you want to delete all cookies, click "Remove All."

Note: PayPal suggests that you delete your temporary Internet files.